

Course Training

CompTIA A+

Course Content

In the current era of information and technology, each organization uses various forms of information technology systems. Therefore, organizations need personnel with knowledge and skills in maintaining, analyzing problems and maintaining the organization's information technology system to be ready for use at all times so that the business can continue to move forward continuously. The CompTIA A+ international certificate is an international certificate that certifies knowledge and skills in maintaining and caring for information technology systems in terms of hardware, software, network systems, as well as communication skills that are appropriate for general users who do not have IT knowledge and skills. Therefore, the CompTIA A+ course is suitable to be a basic course in developing personnel in the field of information technology support (IT Support) to international standards.

Course Objectives

By the end of the course, you should be able to meet the following objectives:

- To provide trainees with knowledge and understanding of the overall IT system, including the basic operating principles of the Windows operating system.
- To provide trainees with knowledge and skills in installing, configuring usage and being able to solve basic problems when computer equipment, application programs, and the organization's network system experience problems.
- To provide trainees with knowledge of the basic properties of software and hardware, including technologies related to installing computer equipment and systems.
- To provide trainees with knowledge and methods for maintaining basic security of computers, equipment, and programs.
- To provide trainees with knowledge of threats and vulnerabilities that may occur to the organization's network system, including prevention methods.
- To provide trainees with knowledge to prepare for the CompTIA A+ international certification exam.
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Who should attend

- Network Design Engineers
- Sales Engineers
- System Engineers
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Course Outline

- Mobile Devices
- Networking
- Hardware
- Virtualization and Cloud Computing
- Hardware and Network Troubleshooting
- Operating Systems
- Security
- Software Troubleshooting

- Operational Procedures